Technical Support and Resources

General Information · https://www.forecastpro.com/documentation/forecast-pro-trac/general-information/technical-support-and-resources/

Business Forecast Systems, Inc. provides the following resources to help you get the most out of Forecast Pro:

- *Forecast Pro Tutorials* provide a great way to introduce yourself to the product and its capabilities. The tutorials use sample input files and Forecast Pro projects that are installed with Forecast Pro. These tutorials are accessible via the Start page, the File page and the Help Ribbon menu.
- The *Quick Start* video provides a quick video overview of how to use Forecast Pro. This video is accessible via the Start page and the File page.
- The *Forecast Pro Statistical Reference Manual* describes the statistical techniques, statistics and strategies that are implemented in Forecast Pro. This manual is accessible via the Help Ribbon menu.
- The Resources Menu on our website provides an array of Forecast Pro resources including free on-demand forecasting webinars, access to the Forecast Pro blog and a calendar of upcoming Forecast Pro events.
- Our *Technical Support Team* (support@forecastpro.com or call 1-617-484-5050) strives to provide timely responses to issues or questions you may encounter while using Forecast Pro.
- BFS provides on-site and web-based training services. Please contact our support team if you are interested in training.